

12 ↗

U-HAUL® Web C.A.R.D.®

Credit Authorization Receiving Dispatching

14 ↗

Dealer Number:

6 digit dealer number e.g. '001234'

16 ↗

Password:

Minimum 6 characters

FIG. 1

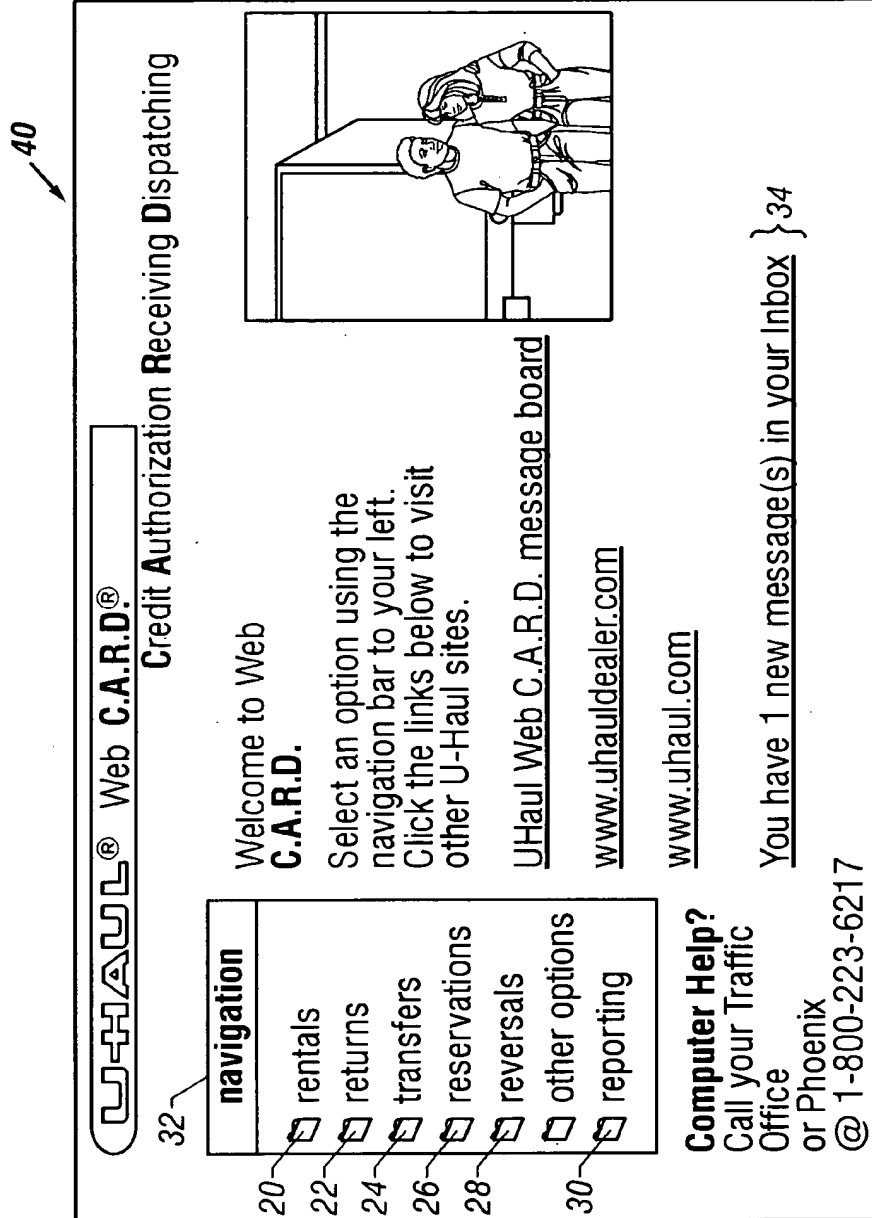


FIG. 2

42

U-HAUL® Web C.A.R.D.®

Credit Authorization Receiving Dispatching

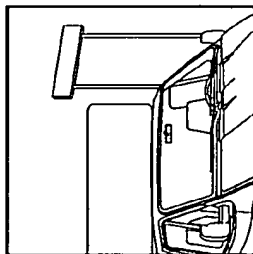
navigation
<input type="checkbox"/> rentals
<input type="checkbox"/> returns
<input type="checkbox"/> transfers
<input type="checkbox"/> reservations
<input type="checkbox"/> reversals
<input type="checkbox"/> other options
<input type="checkbox"/> reporting

Rental Options

Customers can rent U-Haul trucks, trailers, and equipment with or without a pre-existing reservation. Rental is available for both **One-Way** and **In-Town**. This form will guide you through the rental process.

In-Town Rental 44

One-Way Rental 46



Computer Help?
Call your Traffic
Office
or Phoenix
@ 1-800-223-6217

FIG. 3

4/24

50 ↙
In-Town Rental

Enter Reservation Entity and Contract Number

User Message Enter a reservation number
or press Enter to continue.

Contract Number 52

Collecting Entity 54

U-Haul downloads are 621001 Collecting Entity

FIG. 4

70 ↙
In-Town Rental

Enter Customer Information

First Name 72

Last Name 74

Address 76

City 78

State 80

Zip Code 82

Telephone (e.g. 602-549-3819) 84

Corporate Move Account 86

Tax Exempt Number 88

FIG. 5

5/24

90 ↗

In-Town Rental

Enter Drivers License Information

Number 92

State 94

Expiration Date (e.g. MMY) 96

Birth Date (e.g. MM/DD/YYYY) 98

Add'l Drivers License Information

Add'l Number

Add'l State 100

Add'l Exp Date (e.g. MMY)

Add'l Birth Date (e.g. MM/DD/YYYY)

FIG. 6

100 ↗

In-Town Rental

Select Secondary ID or Meaningful Assurance

Secondary Id Options: 104

Secondary Id Number: 106

Secondary Id Expiration Date: (e.g. MMY) 108

FIG. 7

6/24

In-Town Rental

Enter Expected Return Date/Time

Return Date (e.g. MM/DD/YYYY)

Return Time (e.g. HH:MM AM)

FIG. 8

In-Town Rental

Select Truck

Reserved Model

Truck Equipment Number

FIG. 9

In-Town Rental

Complete Truck Information

Truck Equipment Number

Rental Rate

Estimated Mileage

Mileage Rate

SafeMode Accepted ☒

FIG. 10

7/24

130 ↙

In-Town Rental

Enter total of Support Sales Items (Boxes, Tape, etc.)

User Message Sell U-Haul boxes and other moving supplies. 136 ↗

U-Haul Sales Items (Incl. Tax) 134 ↗

FIG. 11

140 ↙

In-Town Rental

Estimated charges

Estimated Rental amount	\$29.95	142 ↗
Mileage Amount	\$24.50	144 ↗
SafeMove/SafeTow Amount	\$14.00	146 ↗
Sales Tax Amount	\$1.77	148 ↗
U-Haul Sales Items (Incl. Tax)	\$75.99	150 ↗


Estimated Total	\$146.21	152 ↗
Prepaid Amount	\$0.00	154 ↗

FIG. 12

8/24

160 ↙

In-Town Rental

Credit Card 

Balance Due **\$146.21**

Credit Card Amount 166

For refunds enter a minus sign then the amount
Enter 0.00 for Authorization Only

Credit Card Number 162

Expiration Date (e.g. MMY) 164

2nd Credit Card Number

Credit Card Amount

For refunds enter a minus sign then the amount

Credit Card Number

Expiration Date (e.g. MMY) 168

FIG. 13

In-Town Rental

Finish - In Town Rental

FINISH BUTTON starts Credit Card Authorization and Receipt Printing processes. Print 2 copies of the contract(1 for customer & 1 for your records). Print 1 copy of Credit Authorization (customer signed copy is for your records).

User Message

Finish Contract 170

FIG. 14

9/24

180 ↗

FIRST-COPY=DEALER SECOND-COPY=CUSTOMER

182 ↗ U-HAUL EQUIPMENT RENTAL CONTRACT ADDENDUM
SATURDAY 01/27/01 9:55AM

184 ↗ IN-TOWN RENTAL
DOCUMENT # 00000042

186 { WEB-C.A.R.D. TEST USER
950104

RENTED TO: MIKE WIRAM 2727 NORTH CENTRAL AVE PHOENIX AZ 85004 } 188
602-263-6840
B14838742 AZ 1011 OCT 20 1951 SECONDARY ID: CAR REGISTRATION 1999
HONDA ACCORD

190 ↗

RETURN DATE-TIME: 01/28/01 10:00AM

TRUCK - 17' EZ LOAD MVR
@ \$29.95 PER RENTAL

EL 3359U	LKJ876 AZ	\$29.95
MI/KM OUT: 1000		
\$0.49 PER MI/KM X 0 =		\$24.50
SAFEMOVE - YES		\$14.00

SUBTOTAL:	192 {	\$68.45
SALES TAX:		\$1.77
<hr/>		
ESTIMATED RENTAL CHARGE:		\$70.22
EQUIPMENT DEPOSIT PAID:		\$70.22
<hr/>		
ADDITIONAL CHARGES:		\$75.99
SUPPORT SALES ITEM		\$146.21

TOTAL CHARGES:	194 {	\$0.00
PREVIOUS PAID \$		\$0.00
PAID TODAY:		\$146.21
		\$0.00
		\$0.00
<hr/>		
TOTAL PAID :		\$146.21
		<hr/>

FIG. 15A-1

10/24

*****PLEASE READ*****

A.R.S SECTIONS 13-1806 PROVIDES THAT UPON FAILURE TO RETURN SAID RENTAL EQUIPMENT WITHIN 72 HOURS OF THE DATE AND TIME SPECIFIED FOR ITS RETURN IN THIS AGREEMENT, THE LESSEE SHALL BE SUBJECT TO MAXIMUM CRIMINAL PENALTIES OF IMPRISONMENT FOR NOT MORE THAN 1.875 YEARS AND FINE OF NOT MORE THAN \$150,000.

I CONFIRM EQUIPMENT IS CLEAN AND AGREE TO PAY FOR ALL FUEL USED AND RETURN THE TRUCK WITH THE SAME FUEL GAUGE READING AS INDICATED ON THIS RENTAL CONTRACT OR WILL PAY A \$20.00 FUELING FEE PLUS \$2.00 PER GALLON FOR ESTIMATED FUEL USED. U-HAUL DOES NOT REIMBURSE FOR EXCESS FUEL PURCHASED BY CUSTOMER. U-HAUL PAYS FOR OIL (SAVE RECEIPTS).

E _____ 1/4 _____ 1/2 _____ 3/4 _____ F

I CONFIRM THAT THIS MARKED GAUGE READING CORRESPONDS WITH THE GAUGE READING ON THE TRUCK. CUSTOMER INITIALS: _____

*****PLEASE READ*****

BY SIGNING BELOW, I ACKNOWLEDGE I HAVE RECEIVED, AGREED TO AND UNDERSTAND THE TERMS AND CONDITIONS IN THE RENTAL CONTRACT AND DOCUMENT HOLDER AND HAVE READ AND UNDERSTAND THE APPROPRIATE USER'S GUIDE(S).

X _____
CUSTOMER'S SIGNATURE

X _____
DATE

X _____
DEALER'S (EMPLOYEE'S) SIGNATURE

THANK YOU

196

FIG. 15A-2

11/24

200 ↙
In-Town Return

Verify Contract Information

First Name THOMAS }
Last Name GREEN } 202

Rental Date **2/4/2001** 204

Rental Time **0:50AM** 206

Return Date (e.g. MM/DD/YYYY) 208

Return Date (e.g. HH:MM AM) 210

FIG. 16

212 ↙
In-Town Return

Return Truck Information

User Message Current mileage must be greater than out mileage

Equipment Number **DC 3346X** 214

Out Mileage **10000** 216

Current Mileage 218

Rental Status 220

Rate 222

Missing/Damage Charge 224

FIG. 17

12/24

In-Town Return 230

Place Contract on-hold

User Message You may place a returning contract on hold.
This will put the equipment on your
inventory, and you can complete the
monetary portion of the contract later.

Place contract on hold? ☐

FIG. 18

In-Town Return 232

Reimbursement Options

Reimbursement Options 234
Select from list ▼

Reimbursement Amount 236

(01) Oil, tire, or repair model 238

(02) VIP Certificate number

2nd Reimbursement

Reimbursement Options 234
Select from list ▼

Reimbursement Amount

(01) Oil, tire, or repair model

(02) VIP Certificate number

FIG. 19

13/24

240 ↙
In-Town Return

Cash/Check Amount Due or Refund Cash

Balance **\$112.16** 242

Cash/Check Amount 244

For refunds enter a minus sign then the amount

FIG. 20

250 ↙
In-Town Return

Corporate Move Information

Balance Due **\$112.16**

Corporate Move Amount

For refunds enter a minus sign then the amount

Corporate Move Account

Job Number 252

Purchase Order 254

Employee Name 256

Authorization Number 260

Call 1-800-528-6042 For Authorization 258

FIG. 21

14/24

262 ↗

In-Town Return

Promissory Note

Balance **\$112.16**

Promissory Amount 264 ↗

FIG. 22

270 ↗

U-HAUL® Web C.A.R.D.®

Credit Authorization Receiving Dispatching

32 ↗

navigation

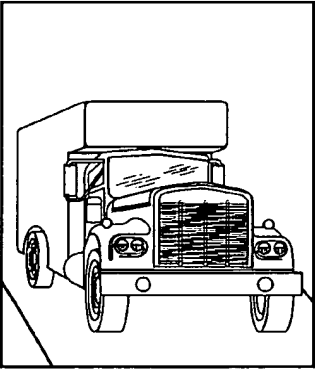
- ☐ rentals
- ☐ returns
- ☐ transfers
- ☐ reservations
- ☐ reversals
- ☐ other options
- ☐ reporting

Transfer Options

Use these forms to **Transfer** trucks, trailers and equipment from one U-Haul entity to another. The **Transfer In** form will add items to your inventory and the **Transfer Out** form will remove items from your inventory.

Transfer In 272 ↗

Transfer Out 274 ↗



Computer Help? Call your Traffic Office or Phoenix @ 1-800-223-6217

FIG. 23

276 ↗
Transfer In

Contract Information

Dispatching Entity Number 278

Contract Number 280

FIG. 24

282 ↗
Transfer In

Enter Truck Information

Truck Equipment Number **DC 6052A** 284

Current Mileage 286

Last PM 288

Plate Number 290

Plate State 292 ▼

Plate Expiration (e.g. MMY) 294

Rental Status 296 ▼

FIG. 25

16/24

276 ↗

Enter Remarks

Remarks

300 ↗

Transfer In

Help

Cancel

Next >

FIG. 26

302 ↗

FIRST-COPY=DEALER SECOND-COPY=CUSTOMER

304 ↗

U-HAUL EQUIPMENT RENTAL CONTRACT ADDENDUM
MONDAY 01/29/01 7:48AM

306 ↗

TRANSFER IN
DOCUMENT # 99999988

308 ↗

WEB-C.A.R.D. TEST USER
950104

310 ↗

DISPATCHING DEALER: 757000

14' TRUCK

DC 6052A
12000

KJH67K AZ
11000

312 { 01-OK

X

CUSTOMER'S SIGNATURE

X

DATE

X

DEALER'S (EMPLOYEE'S) SIGNATURE

THANK YOU

FIG. 27

320

U-HAUL® Web **C.A.R.D.®**

Credit Authorization Receiving Dispatching

navigation

- ☐ rentals
- ☐ returns
- ☐ transfers
- ☐ reservations
- ☐ reversals
- ☐ other options
- ☐ reporting

Reservation Options

Use these forms to make or cancel **One-Way** or **In-Town Reservations**. Use the **Remote Reservation** forms if another U-Haul entity has made the reservation and collected the deposit **or** you are making the reservation but another U-Haul entity is providing the services.

In-Town Reservation — 322

One-Way Reservation — 324

Cancel Reservation — 326

Computer Help?

Call your Traffic Office
or Phoenix
@ 1-800-223-6217

Remote In-Town Reservation
(Dealer Collected Deposit)

Remote In-Town Reservation
(Deposit Collected Elsewhere)

Remote One-Way Reservation — 330

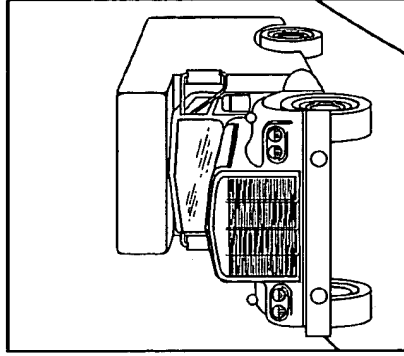


FIG. 28

18/24

340

One-Way Reservation

Enter Date Information

Date Needed (e.g. MM/DD/YYYY) 342

Time Needed (e.g. HH:MM AM) 344

Days Allowed 346

Mi/Km Allowed 348

Destination City 350

Destination State 352

Destination Code

Destination Phone

FIG. 29

360

One-Way Reservation

Complete Truck Information

Truck Model 364

Rate Per Rental 362

SafeMove Accepted ☒ 366

FIG. 30

370
One-Way Reservation

Complete Serialized SRI information

Serialized SRI Model KO 372

Rate Per Rental 10.00 374

SafeTow Accepted ☐

2nd Serialized SRI Model

Serialized SRI Model

Rate Per Rental 0.00

SafeTow Accepted ☐

3rd Serialized SRI Model

Serialized SRI Model

Rate Per Rental 0.00

SafeTow Accepted ☐

4th Serialized SRI Model

Serialized SRI Model

Rate Per Rental 0.00

SafeTow Accepted ☐

5th Serialized SRI Model

FIG. 31

380 ↙

More Service Equals More Money

One-Way Reservation

For a safe and efficient use of this equipment during the customer's move, make sure you offer U-Haul's valuable Supplemental Rental Items..

User Message

APPLIANCE DOLLY

FURNITURE DOLLY

PADS

ETC...

382 }

Add these types of items to their reservation on the next set of forms.

Help

Cancel

Next >

FIG. 32

400

U-HAUL® Web C.A.R.D.®

Credit Authorization Receiving Dispatching

navigation
<input type="checkbox"/> rentals
<input type="checkbox"/> returns
<input type="checkbox"/> transfers
<input type="checkbox"/> reservations
<input type="checkbox"/> reversals
<input type="checkbox"/> other options
<input type="checkbox"/> reporting

Reporting Options

Use these options to review your current **Inventory Reservations** or **Equipment Due**. You can also view a list of **Refunds** given for the current business day. Use the **Reprint** function to view and print out any contract you have created. Use the **Closing** form at the end of each business day.

Closing — 402

Inventory — 404

Reservations — 406

Equipment Due — 408

Refund — 410

Reprint — 412

Computer Help?

Call your Traffic

Office

or Phoenix

@ 1-800-223-6217

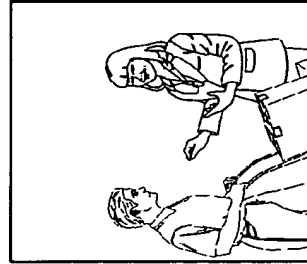


FIG. 33

404 ↗

MOVING VAN EQUIPMENT									
ON HAND									
420 {	EQUIPMENT NUMBER	MODEL NUMBER	428 {		422 {		424 {		426 {
			STATUS		PLATE NO.		PLATE STATE		PLATE EXPIRE
	BP 1234A	BP	OK		KJL888		AZ		0303
	EL 5556A	EL	OK		AA51735		AZ		0901
ON RENTAL									
	EQUIPMENT NUMBER	MODEL NUMBER	CONTRACT NO.		PLATE NO.		PLATE STATE		PLATE EXPIRE
	DC 4589Y	DC	00001122		987456		CA		0202
	EL 3359U	EL	98989898		LKJ876		AZ		0909
ROTATIONAL EQUIPMENT									
ON HAND									
	EQUIPMENT NUMBER	MODEL NUMBER	STATUS		PLATE NO.		PLATE STATE		PLATE EXPIRE
NO EQUIPMENT OF THIS TYPE IN YOUR INVENTORY									
ON RENTAL									
	EQUIPMENT NUMBER	MODEL NUMBER	CONTRACT NO.		PLATE NO.		PLATE STATE		PLATE EXPIRE
	EL 4627Y	EL	00001111		568789		AZ		0202

FIG. 34A-1

SUPPORT RENTAL ITEMS (SRI)

ON HAND

EQUIPMENT NUMBER	MODEL NUMBER	STATUS	PLATE NO.	PLATE STATE	PLATE EXPIRE
AT 4578Y	AT	OK	458963	AK	0202

ON RENTAL

EQUIPMENT NUMBER	MODEL NUMBER	CONTRACT NO.	PLATE NO.	PLATE STATE	PLATE EXPIRE
NO EQUIPMENT OF THIS TYPE ON RENTALS					

SRI

ON HAND

MODEL NUMBER	QUANTITY TOTAL	432		434
		QUANTITY RENTED		QUANTITY AVAILABLE
FD	0	0	0	0
PO	38	12	0	26
LID	0	0	0	0
VM	1	0	1	1

FIG. 34A-2

EQUIPMENT OVERDUE			
442 →	CONTRACT NO.	DATE DUE	408 → EQUIPMENT DUE CUSTOMER
EQUIPMENT DUE			
440 →	CONTRACT NO.	DATE DUE	EQUIPMENT DUE CUSTOMER
	00000015	01/29/2001 12:00	DC 4589Y WELSH, BOB
	00000041	01/28/2001 09:00	EL 4627Y AV 1234A WIRAM, MIKE
	00000042	01/28/2001 10:00	EL 3359U WIRAM, MIKE
EQUIPMENT ON-HOLD			
444 →	CONTRACT NO.	DATE DUE	EQUIPMENT DUE CUSTOMER

FIG. 35